



Public Employees Insurance Agency

REQUEST FOR PRIOR APPROVAL OF SERVICES

The WV PEIA Preferred Provider Benefit Plan (PPB) requires prior approval for all services from:

- out-of-state, out-of-network (OOS, OON) providers, and
- in-network providers located beyond the counties bordering WV (OOS, IN) if the member does not live in the state where the in-network services are provided.

PEIA PPB Plan members must use PPO network providers to receive the higher in-network level of benefits. The PPO network consists of West Virginia providers who accept PEIA's reimbursements and out-of-state providers who contract with the HealthSmart Network

NOTE: A member's out-of-pocket costs can be significant (Up to 100%) when prior approval is required but not obtained.

To apply for prior approval, **read and complete both sides** of this form, then return it to HealthSmart as directed on the back of this form. A separate form must be completed for each provider (doctor, clinic, hospital, etc.) from whom you seek services.

Policyholder Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Home Telephone: (_____) _____ Work Telephone: (_____) _____

Member ID #: _____ Effective Date of Coverage: _____

Patient Name: _____ Relationship to Policyholder: _____

Patient Date of Birth (mm/dd/yyyy): _____

Referring Physician: _____ Phone Number: (_____) _____

Address/City/State/Zip: _____

Provider Being Requested for Approval: _____

Specialty: _____ Phone Number: (_____) _____

Address/City/State/Zip: _____

Date of Appointment or Procedure (if scheduled): _____

Reason for request (please provide a description of the proposed service and the specific reason(s) for care being requested out-of-state or out-of-network, including treatment done locally; attach additional sheets, if needed)

All information must be provided on both sides of this form to process this request.

IMPORTANT INFORMATION ABOUT YOUR REQUEST FOR PRIOR APPROVAL

Prior approval will only be granted for medical care that is not available within WV within a reasonable travel time, or for a medical condition that requires specialized services not readily available within the state. If care by an equivalent specialist is available within a reasonable geographic range, approval for the higher benefit for out-of-network services will not be granted.

PEIA PPB Plan members who live in West Virginia or a bordering county may receive care from any WV provider who accepts PEIA without receiving prior approval. For services of network providers and policyholders that are State workers, university or school personnel, PEIA will pay 80% of the contracted payment rate; the patient is responsible for the deductible and 20% coinsurance. For Non-state policyholders, PEIA will pay 40% after the policyholder pays any deductibles and a 2 times the normal copay. For services of non-network providers without prior approval, PEIA will not pay anything and the patient will be responsible for a 100% of the bill.

You **will not** be granted benefits at the higher level based solely on your personal preference for an out-of-network/out-of-state provider or due to your perception that the local provider is not of the same quality as the physician you are requesting. You may access care from the provider of your choice, however if it is for these reasons, it will most likely not be allowed at the higher benefit level.

If proposed care is to be provided by an Out-of-State, Out-of-Network provider, then this section must also be completed to allow HealthSmart to obtain information for processing of request and/or claims.

Authorization to Release Information

I authorize _____
(Non-Network Provider's Name)

(Address/City/State/Zip)

to release to HealthSmart all information relating to past, present and future health care examinations, conditions and treatments for:

(Brief Description of Medical Condition)

By signing below, I am requesting prior approval for the provider and services listed on the front of this form and if applicable, I am authorizing release of information for the non-network provider noted above.

Patient's Signature:** _____ **Date:** _____

** If patient is younger than 18 years of age, the employee/legal guardian must sign this form to authorize the release of medical information.

Employee/Guardian Signature: _____ **Date:** _____

Mail this form to: HealthSmart Care Management Solutions **OR Fax both sides of the form to:**
PO Box 1921 HealthSmart at 1-806-473-2770
Charleston, WV 25327

Note: A typical prior approval request will take about ten days to complete. If complete medical information is not provided and additional research is necessary, the evaluation of your request by HealthSmart may take four to six weeks. You will receive written notification regarding your request. If your provider considers the situation to be medically urgent, an expedited process may be implemented at HealthSmart's discretion.

All information must be provided on both sides of this form to process this request.