

CORRECTION TO METLIFE VISION PAGES OF THE WV MOUNTAINEER FLEXIBLE BENEFITS REFERENCE GUIDE

MetLife is pleased to announce that, as a WV Mountaineer Flexible Benefits member, you have a convenient way to get more value out of your Vision coverage – through MyBenefits, MetLife’s secure self-service website.

Logging on to the MyBenefits:

1. Go to the MyBenefits website at mybenefits.metlife.com/westvirginia
2. Complete the Account sign-in process by entering your User Name and password or
3. If you are a first time user, click on the “Register Now” button
 - Provide your first name, last name, date of birth, Social Security Number and email address
 - Create your own User Name and password
 - Select three security questions and provide your answers, in the event you forget your User Name or password in the future
4. Read and agree to the MyBenefits website’s Terms of Use
5. You will see a “Thank You” page and a registration confirmation email will be sent to the email address you provided while registering

Find a participating eye care professional

1. Click on the **Find a Vision Provider near you** link
2. Enter your Zip Code or Address
3. Add additional information to refine your search for a Vision Provider

You can also call MetLife Vision at 1-855-MET-SEE9 (1-855-638-7339) for access to the 24/7 Interactive Voice Response system.

Print a personalized Vision ID card

- *A Vision ID card is not required to obtain services*
 - Please note you will not be able to obtain an ID card until you are enrolled in the MetLife Vision Plan.
1. Click on **Get My Vision ID Card** (located on right side of the landing page)
 2. Select the State where you reside
 3. The Vision Identification Card will be displayed
 4. Using the Printer icon located on top right of page – Print your card