

Providing an easy transition for PEIA members

On January 1, 2010, Humana will begin providing health care benefit coverage for retirees of the State of West Virginia Public Employees Insurance Agency (PEIA) through its Medicare Advantage Regional Preferred Provider Organization (RPPO) plan, **Humana Medicare Advantage RPPO**.

It is important to these members that they continue their care with you. As with most RPPO plans, PEIA members will have in-network and out-of-network benefits; therefore, you can provide care to any PEIA member. In 2010, member cost-sharing will be the same regardless of the network status of the provider.

Contracted Providers: If you are a Humana Medicare Advantage RPPO contracted provider, you will receive your contracted rate.

Non-Network Providers: Humana is dedicated to an easy transition for PEIA members and non-network providers. Humana's reimbursement will be paid as though the member were on Original Medicare. **Non-network providers are encouraged to obtain information about becoming a Humana Medicare Advantage RPPO contracted provider by calling provider relations at 1-800-626-2741.**

The following information will help you provide services to Humana Medicare Advantage RPPO plan members.

Claims address: Humana Claims
P.O. Box 14601
Lexington, KY 40512

Customer service: 1-800-783-4599
Provider relations: 1-800-626-2741

ID card:



If you would like additional information on the Humana Medicare Advantage RPPO plan or specific member benefits, please contact customer service at 1-800-783-4599. You also can find information on Humana.com.

